

Full Platform Management for International Gaming Firm with Hundreds of Global Revenue Channels

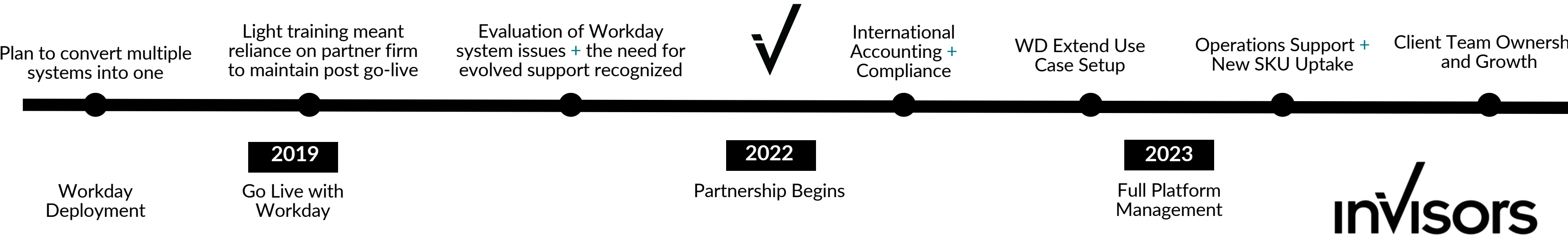
Workday Support and Optimization

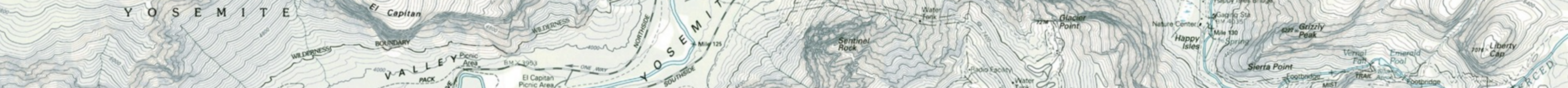
- Full Platform Workday solution, including Prism + Workday Extend
- Analyzed & optimized Financials configuration to enable global roll out
- Tackled Epic’s growing queue of nice-to-haves + highly visible efforts for leadership

Multi-Year Journey + Partnership

- Specialized project to deploy WD Financials suite to 20+ countries, harmonizing operations
- Developed expense requests framework to streamline approvals and automate project creation in Workday
- Expanded support footprint to all WD areas in 2023
- Partnered to create roadmap for SKU’s funded + not yet configured

Project Timeline





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OH-NO Moments

- An unidentified request for \$100k spend approval showed up on the CFO's desk and no one knew what it was for
- Highly touted new hire with years of Workday experience... took another job at the 11th hour and left them critically short-handed
- Massive global footprint required rapid response to real-world changes in the international banking regulatory landscape
- Homegrown talent and performance processes limited workforce analysis and data points during annual processes

AH-HA Moments

- Workday Extend provided a custom solution that added approval steps, detail requirements and automated back-end setup of all expense—related items
- Invisors' Staff Augmentation solution provided two SME's of the same expertise, with the flexibility of a contractor rather than an FTE.
- Invisors generated repeatable process to standardize international account sets, completing long-term goal to deepen operational insights across Epic's global footprint
- Developed deployment plan to uptake Talent + Success SKU's already contracted & paid for but not configured